

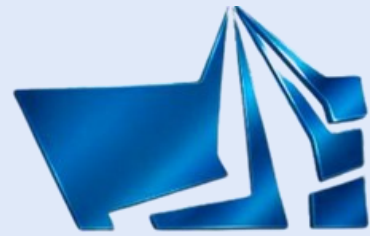


ALESSA SERVICIOS INTEGRALES

**ALESSA SERVICIOS INTEGRALES E INGENIERIA**

**Working for you**





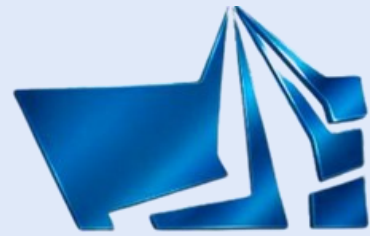
ALESSA SERVICIOS INTEGRALES



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ALESSA SERVICIOS INTEGRALES

## WHO WE ARE AND WHY CHOOSE US?

With over 12 years of experience providing specialized solutions in inspection, rework, quality containment, and support for key processes in the automotive and manufacturing industries.

We offer operational flexibility, highly qualified personnel, and a strong commitment to strategic quality and continuous improvement.

At Alessa, we don't just solve problems — we prevent them..







ADMINISTRATIVO MIXTO OPERATIVO

## Organigrama





## Vision

Our daily commitment is to provide complementary solutions that strengthen our clients' operations, ensuring quality at every stage of the process — from raw material to final product — through highly qualified personnel.

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## Mission

To be a leading company in our sector, recognized as a strategic ally for driving operational excellence in our clients' businesses, offering reliable, effective, and customized services, with a strong commitment to continuous improvement and total quality.

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## Values

Responsibility, Commitment, Honesty, Respect, Loyalty







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## QUALITY POLICY

At Alessa Integrated Services, we are committed to excellence and are currently in the process of certification under ISO 9001:2015. This supports the improvement of our processes and the reliability of our services.

We focus on exceeding customer expectations through:

-  Continuous improvement
-  Ongoing training
-  Use of appropriate tools and equipment
-  Compliance with legal and contractual requirements

Our priority is to offer total quality services and foster a culture focused on customer satisfaction.





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# QUALITY GOALS

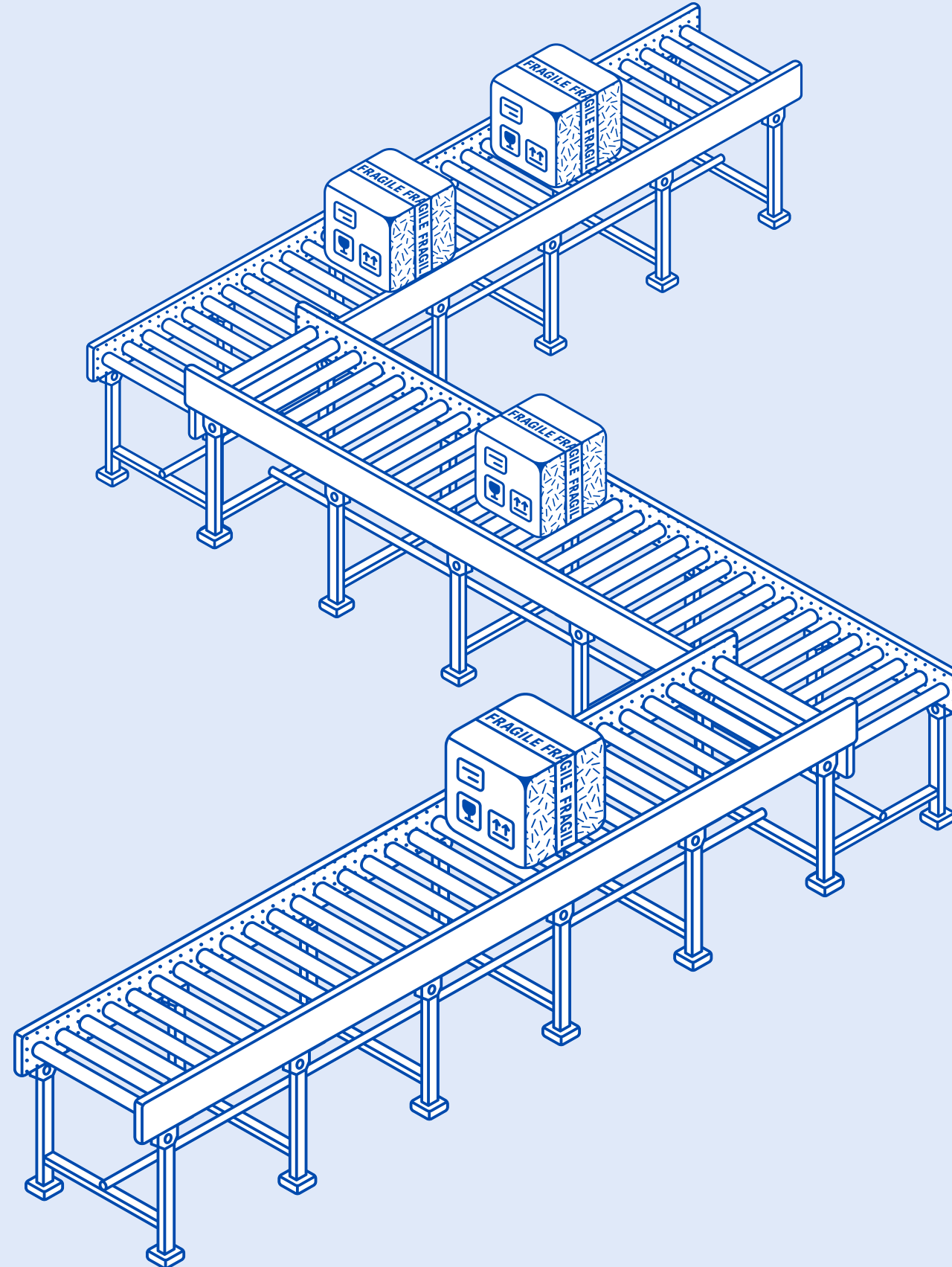
## SAFETY

100% compliance with customer requirements.

## QUALITY

Customer satisfaction  $\geq 95\%$ .

Reduction of internal and external nonconformities: reduce the number of nonconformities detected in internal processes and customer deliveries by 15% annually.



## PRODUCTIVITY

Continuous process improvement; at least three improvement actions per quarter.

## STAFF TRAINING

Staff training  $\geq 90\%$  annually: Ensure that at least 90% of staff receive technical and quality training as part of competency development..

# SERVICES

- Sorting and inspection of metal and plastic materials
- Sorting and inspection of electronic components
- Rework of materials
- Quality containments (GP12, CS1, CS2) Offline and in-process operations
- Packaging and labeling operations
- Cleaning and preparation of packaging
- Supplier representation (client liaison)
- On-site residency services
- New product launch support
- Daily or client-requested reporting
- Warehouse for inspection or storage
- Personnel certified in IPC-A-610 (trainer and specialist)
- Sale of measurement instruments







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**PROCESS**

- Acceptance Criteria
- Work Standards
- Maintenance
- Process Startup and Setup
- Inspection and Rework
- Records
- Analysis
- Customer Information



**HOW?**

Safety and PPE use standard, visual aids, inspection sheets (equipment use) and quality records, operation sheets, packaging and packing method, process control plan and record.

**INPUT**

- Samples
- Usage information
- Functionality of parts
- Customer information
- Customer requirements

**RESOURCES**

Warehouse for inspection or storage. (Associates, PPE, supplies, stationery, data, computer equipment, tables, workstations, containers)

**ASSOCIATES**

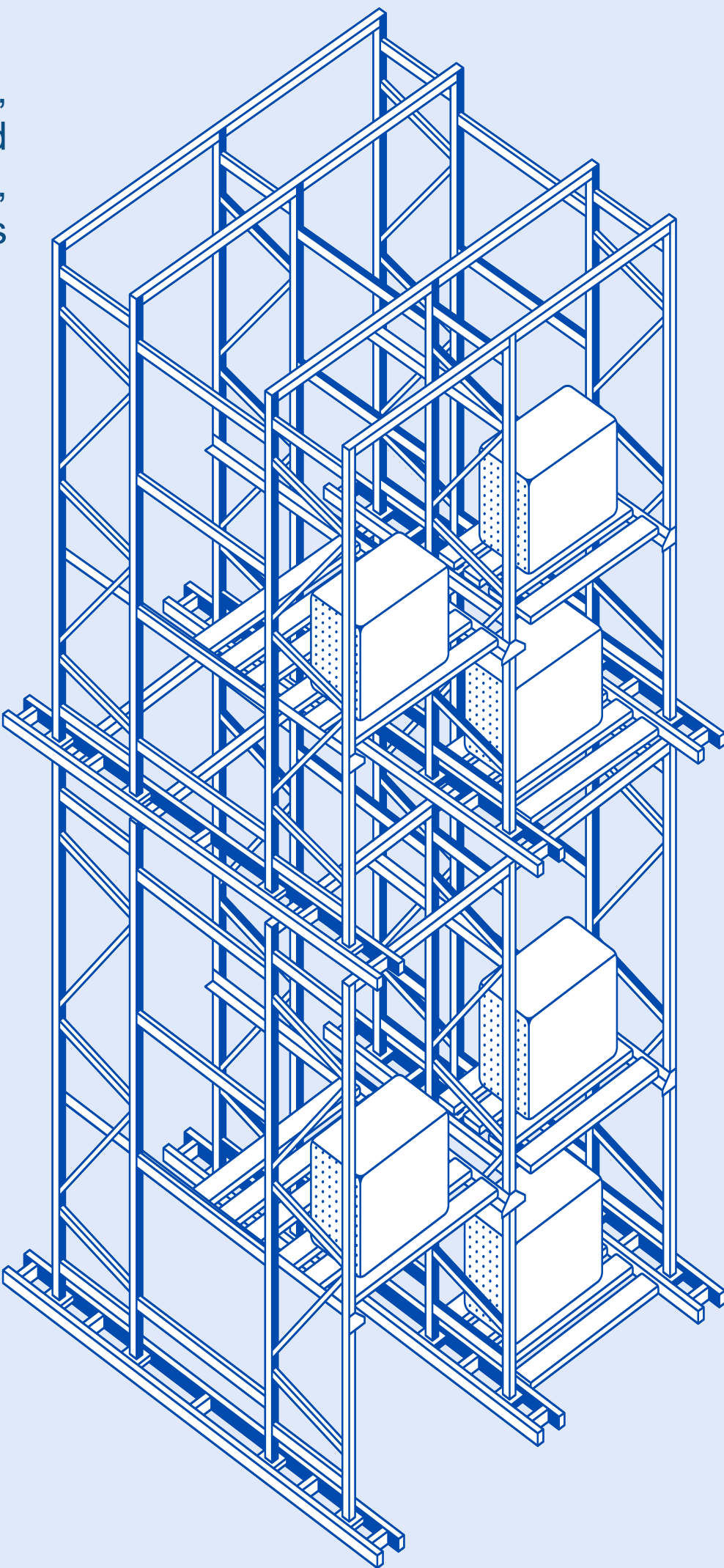
Leaders, coordinators, inspectors, administrators

**OUTPUT**

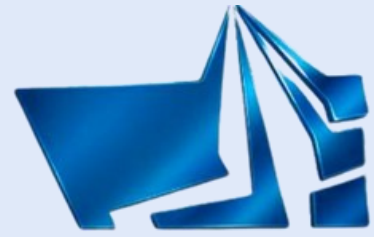
Certified Products  
Data

**INDICATORS**

0 accidents  
0 customer complaints  
Minimum 75% OEE



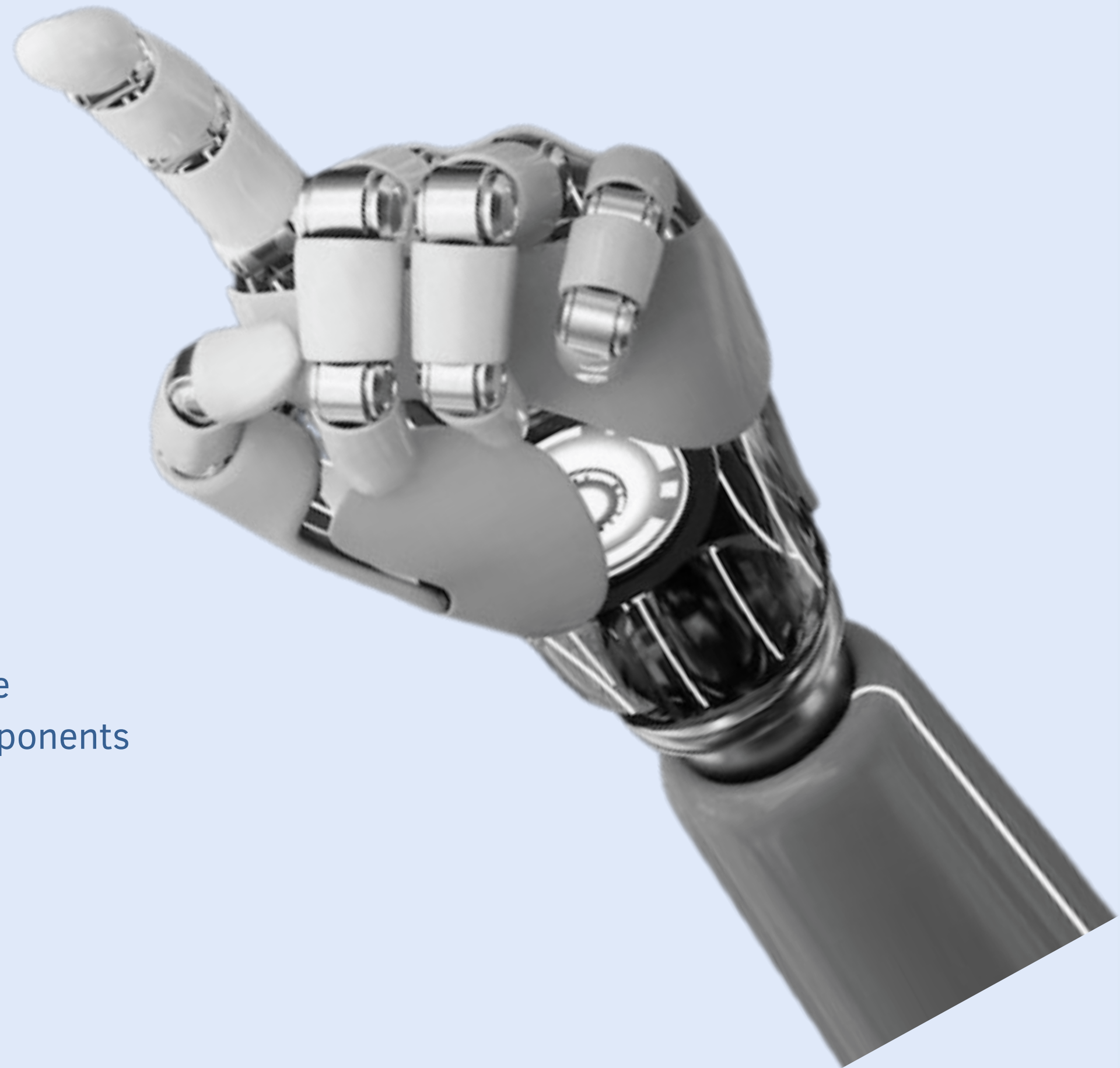




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## **BENEFITS**

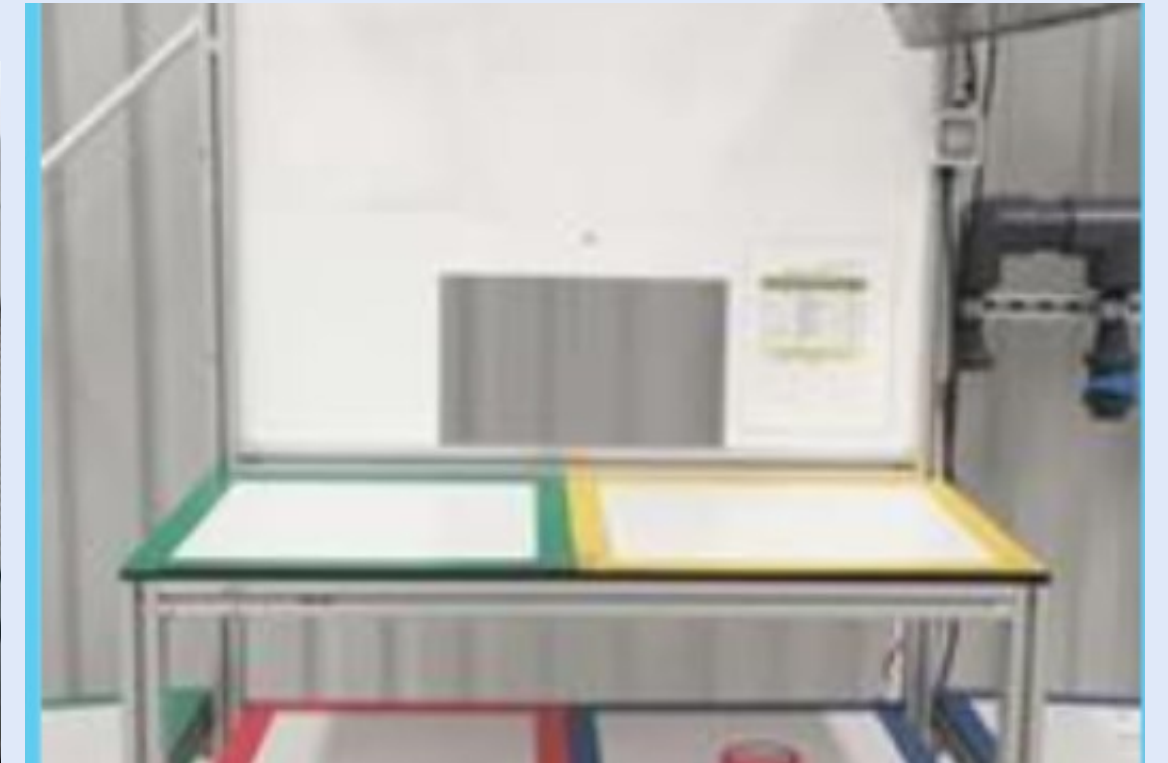
- Prevent line stoppages
- Maintain control of PPM indicators
- Full-time customer service
- Avoid shipping and travel costs
- Reduce overhead costs
- Save time by performing off-process activities
- Daily, real-time reporting with mobile data capture
- Available storage space for unplanned parts/components





## OUR EQUIPMENT TAILORED TO YOUR NEEDS

INDUSTRIAL	Part Number Issue(s) Inspection Supplier Customer CI Job # Insp. Rate		FUNCTIONAL			
			C1027581			
			Lack of machining			
			Visual			
			GKN			
			Valeo Transmissions			
Qty Inspec	NG	OK	SERIAL & ASN	INVOICE	Comments	H
1334	0	1334	181386688	33W35053889	Inspection in the production line	
1572	0	1572	181386688	33W35053889 33W35000038		
1536	0	1536	181381589	33W35000038		
1536	0	1536	181381589	33W35000038		
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## REPORTING

We deliver real-time, daily graphical reports tailored to the client's project.

## WAREHOUSE

Our facilities are at your disposal, whether for storage or any specific activity you require.

## WORKTABLES

Adaptable tables with ESD equipment for electronic component inspection.





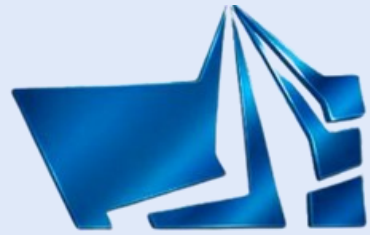
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## PROCESS EFFECTIVENESS MEASUREMENT

- Update of the ILUO skills matrix
- Performance indicator review
- Monitoring of short- and medium-term quality objectives
- Real-time reporting system verification
- Follow-up and closure of internal and external audit actions







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## COVERAGE

- San Luis Potosí
- Silao
- Querétaro
- Celaya
- We seek to provide services in any city where the client needs our support.







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## OUR CLIENTS

ITech

Seal&Foam  
DE MEXICO

hj Valeo

ASPEL

adval tech

MAGNA  
OLSA OPTICAL  
LIGHTING  
SYSTEMS  
AUTOMOTIVE

GROUPE PLASTIVALOIRE

HOLDING  
TSS  
Technical Sealing System

E·G·O

[I] INTEGRITY

Hesagui Mold

thyssenkrupp

ERREKA

BILL FORGE

Hirschvogel  
Automotive Group

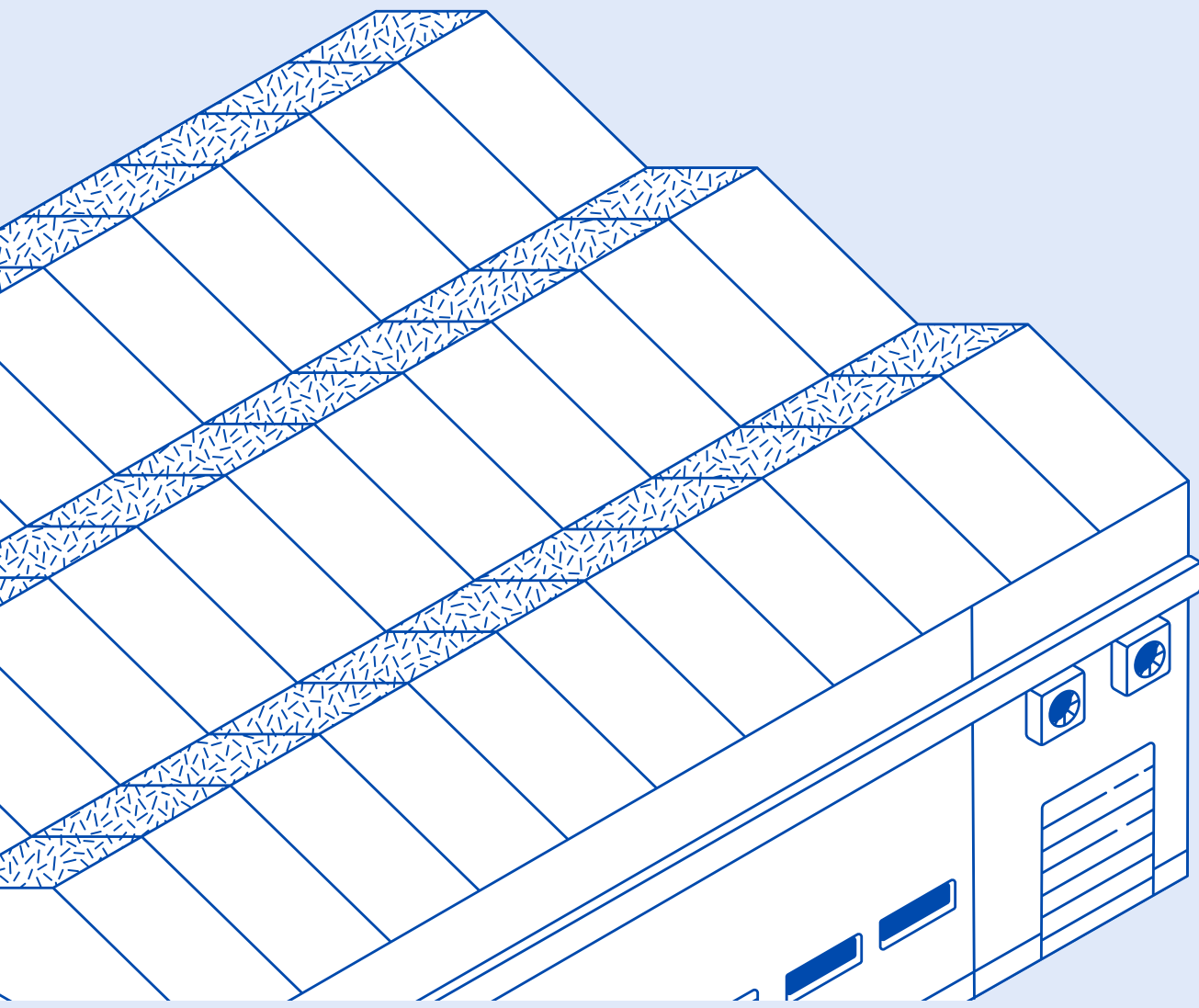
windsor mold group





ALESSA SERVICIOS INTEGRALES

## OUR PHILOSOPHY



1

- Difficulties challenge us; the impossible drives us.

2

- Patience and perseverance turn obstacles into achievements.

3

- A true purpose fuels innovation and strengthens the spirit.

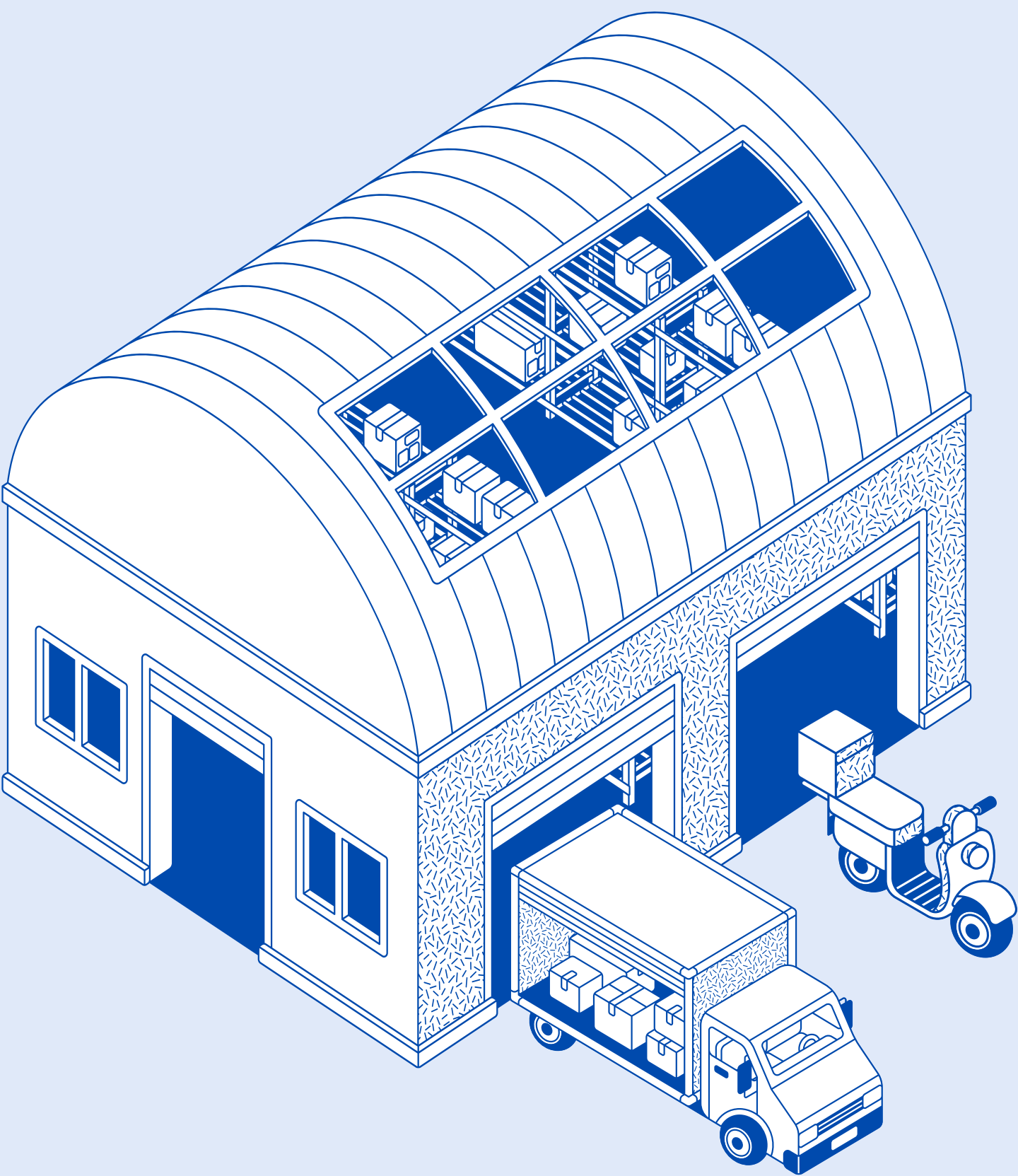
4

- The key to success lies in your decision to never give up.

5

- Every small step builds great victories.





## ALWAYS AT YOUR SERVICE



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